



US Health and Life

US HEALTH AND LIFE INSURANCE COMPANY

# Contact Directory for Employers

## Client Services

[clientservices@ushealthandlife.com](mailto:clientservices@ushealthandlife.com)

## Enrollment

[enrollment@ushealthandlife.com](mailto:enrollment@ushealthandlife.com)

### CONTACT ENROLLMENT FOR ISSUES INCLUDING:

- Submitting paperwork for addition/termination of members to/from group coverage
- Member changes (such as addition/termination of dependent coverage, address changes and more)

## Billing

[ushlbilling@ushealthandlife.com](mailto:ushlbilling@ushealthandlife.com)

### CONTACT BILLING FOR ISSUES INCLUDING:

- Status of invoices
- Late payments
- Reinstatement advice
- Invoice copies

## Claims

- Due to laws governing disclosure of private health information (PHI), claims-related questions can only be addressed with the applicable member.
- Provide the following information to members seeking assistance or direct them to call the USHL claims number listed on their medical ID card.

### Online Assistance

Summaries of Benefits and Coverage (SBCs) and Explanation of Benefits (EOBs) may be obtained online at [www.ushealthandlife.com](http://www.ushealthandlife.com). Go to USHL Secure Online Services Login and follow prompts.

### Rx Coverage Assistance

Magellan Rx  
(800) 424-5850