



US Health and Life

US HEALTH AND LIFE INSURANCE COMPANY

Contact Directory for EGP Employers

Client Services

Erin Martin

(800) 229-2210 x 130 • ErinMartin@egp-inc.com

CONTACT CLIENT SERVICES FOR ISSUES INCLUDING:

- Group implementation issues
- Renewal questions
- Group terminations
- Group benefit changes
- Billing issues (status of invoices, late payments)
- Member card replacements
- Member terminations, changes
- Reinstatements
- Assistance with provider issues
- Assistance with network issue

Enrollment

Erin Martin

(800) 229-2210 x 130 • ErinMartin@egp-inc.com

CONTACT ENROLLMENT FOR ISSUES INCLUDING:

- Submitting paperwork for addition/termination of members to/from group coverage
- Member changes (such as addition/termination of dependent coverage, address changes and more)

Billing

Gary Uveges

(800) 229-2210 x 133 • GaryUveges@egp-inc.com

CONTACT BILLING FOR ISSUES INCLUDING:

- Status of invoices
- Late payments
- Reinstatement advice
- Invoice copies

Claims

- Due to laws governing disclosure of private health information (PHI), claims-related questions can only be addressed with the applicable member.
- Provide the following information to members seeking assistance or direct them to call the USHL claims number listed on their medical ID card.

Online Assistance

Summaries of Benefits and Coverage (SBCs) and Explanation of Benefits (EOBs) may be obtained online at www.ushealthandlife.com. Go to USHL Secure Online Services Login and follow prompts.

Rx Coverage Assistance

Magellan Rx
(800) 424-5850